**RecoveryPro Summary of Content Changes  
May 2024 Update**

**General Notes**

The National Credit Union Administration (NCUA) has increased its focus on cyber events and Business Continuity Planning (BCP) to ensure the safety and stability of credit unions in the face of evolving cyber threats.

In response to this increased focus, League InfoSight is enhancing its RecoveryPro platform with a new, comprehensive Cyber Incident Response section. This addition will assist credit unions in effectively managing cyber incidents and minimizing their impact. The updated content includes procedures for detecting, containing, and recovering from cyberattacks, as well as communication plans to notify relevant stakeholders. There are also additional resources and an Appendix with examples and information on Cyber Incident Planning scenarios, along with an overview of the entire Cyber Incident Life Cycle.

The new Cyber Incident content has been integrated into the Incident Management model content as Section 1600. Please note that the Resources section of Incident Management has been renumbered to 1800 in order to accommodate the new content.

**Model Content Updates**

**1200: Process Flowcharts**

**May 2024**

The Data Compromise Event Flowchart has been replaced by a new Cyber Incident Process Flowchart.

**1300: Roles and Responsibilities**

**May 2024**

Language previously referenced as “Data Compromise” has been updated to “Cyber Incident” and the *Decision Making Authority* section was updated to add a business continuity order of succession listing. In response to recent NCUA focus, the Incident Management Team section was updated to provide more detail on the team responsibilities and language was removed that indicated only larger credit unions would need an Incident Management Team.

**1510: Notification and Escalation**

**May 2024**

Language related to Data Compromise has been updated to Cyber Incident. The Cyber Incident notification information has been streamlined to include a short checklist, and detailed procedural information has been moved from 1510 to Section 1600. Minor changes were also made to the Break/Fix issue notification checklist.

**1530: Incident Monitoring**

**May 2024**

A list of mechanisms for data flow into the Command Center have been added.

**1551: Communications Templates**

**May 2024**

The Communication Template for Data Compromise events has been removed and a reference to the new Cyber Incident Communication Template (Section 1657) has been added.

**New Model Content**

Below is a listing of the new model content sections related to Cyber Incident. More detailed information about what information is found in each section and customization recommendations for the credit union can be found in the RecoveryPro Content Guide.

Find the Content Guide in the CU PolicyPro/RecoveryPro system under *Resources* > *RecoveryPro System Resources* > *System Documentation*.

1. 1600: Cyber Incident Response
   1. 1610: Introduction
   2. 1620: Process Flow Chart - Cyber Incident
   3. 1630: Response Team Roles & Responsibilities
   4. 1640: Cyber Incident Contacts
2. 1650: Cyber Incident Response Process
   1. 1651: Detection and Analysis
   2. 1652: Containment, Eradication & Recovery
   3. 1653: Post Incident Activity
   4. 1654: Cyber Incident Reporting
   5. 1655: Member Notifications
   6. 1656 : Communications
   7. 1657 : Cyber Incident Communications Template
3. 1660 : Cyber Incident Resources
   1. 1661 : Cyber Incident Response Wallet Cards
   2. 1662 : Common Types of Cyber Incidents and Response Planning
4. 1670 : Cyber Incident Resources - Appendix
   1. 1671: Cyber Incident Scenario Examples
   2. 1672: Cyber Incident Planning Recommendations
   3. 1673: Full Cyber Incident Life Cycle

**Model Content Section Renumbered**

**1800: Resources**

The Resources section of Incident Management has been renumbered to 1800 in order to accommodate the new Cyber Incident content.